

Acceptance of the Terms and Conditions

“The Company” means Canababes Food Co Ltd.

“The Customer” means any person, body of persons, firm or company that the Company enters into a contract with, for the provision of services

“The Price” means the total price payable to the Company for the services

“The Services” means any service or goods supplied to the Customer or sold by the company under contract.

“The Contract” means any such contract.

Receipt of these terms or written acceptance by the Company of the customer’s order and the deposit shall be deemed to constitute unqualified acceptance of these conditions.

Quotes

All Canababes Food Co Ltd quotes are liable to change throughout the enquiry period, these will be in writing and the Customer will be informed.

Deposit

A 25% deposit is required on written confirmation of an event. The deposit is calculated on the estimated total costs and the deposit must be cleared funds in the Company’s bank before the event.

Invoice

The remaining 75% will be invoiced seven working days prior to the event and payment is required within 14 days.

Staffing extras will be invoiced after the event, and payment will be due within 14 days.

If the payment is not received by the due date, the Company reserves the right to charge 4% of interest per month after the payment due date.

All prices are exclusive of VAT unless otherwise specified.

Force Majeure

Canababes shall not have any liability under or be deemed to be in breach of the Agreement for any delays or failures in performance of this Agreement which results from circumstances beyond the reasonable control of Canababes. Canababes shall promptly notify the Customer in writing when such circumstances cause a delay or failure in performance.

Changes to Specification

Should the event change from the originally quoted specification, for any reason, then your costing will be revised accordingly.

Staffing

The estimated staffing bill will be charged before the event. This is liable, and highly likely, to change and could increase. A final Invoice will be sent post-event. All staff will be paid and charged at a minimum of 4 hours, regardless of actual hours worked. Staffing breakdowns may include ‘invisible’ hours, hours worked not on the event, but in pre and post production. These will also be charged for and may be invoiced for separately.

Cancellation Charge

The minimum cancellation charge is 25% of the estimated bill. This will increase to 50% 14 calendar days before the event and 100% seven calendar days before the event. Should we have engaged subcontractors on your behalf, their individual and particular cancellation charges will apply.

Conditions of Hire

The Customer shall be liable for any loss or damage to equipment and property provided by the Company or by its subcontractors. We will try to mitigate any losses as far as possible and will pass on charges at cost where possible. This will be highlighted and invoiced post-event. The Company reserves the right to cancel any booking if agreed payment terms are not met by the Customer as laid out in this agreement.

Late Finishes

Any Taxi charges to transport staff home safely after midnight will be passed on at cost. We endeavour to keep this to a minimum. Receipts will be available on request.

Final Numbers

Invoices are based on final numbers confirmed at least seven working days before the event, or on the numbers actually catered for, should this be higher. Should final numbers decrease within seven working days the higher original figure will be charged for.

Stock

All stock remains the property of Canababes Food Co Ltd and is not on a Sale and Return basis. The Company routinely takes extra stock to events, and this as well as previously agreed upon stock, remains the sole property of Canababes Food Co Ltd.

Cash Bar

We will operate a cash bar for the Customer, on request. The Company upholds a minimum spend, for which the Customer is Liable, this is £1000 plus VAT. Canababes Food Co Ltd. requires this amount to be taken as a deposit, which is fully refundable if the minimum spend is met. If the minimum spend is not met then the Company will keep the difference.

Allergens

The Company cannot guarantee that any item on our menu is totally free from nuts, nut derivatives or other ingredients to which guests may have a serious allergic reaction as we cannot operate in a nut-free environment. We would, therefore, advise guests with a severe allergy to nuts or other ingredients to talk to us directly to arrange an alternative to the chosen meal.

Waste

We will clear all food waste from the site but will not take responsibility for the clearance from the site of any bottles, cardboard, plastics or any other waste. In very rare circumstances we will, at our discretion, help with the movement of small amounts of waste, if the Company incurs a charge for transporting any food waste that will be passed on to the Customer.

Claims

A claim that the Services are not in accordance with the Contract will not be accepted by the Company unless written notice is given to the Company within five days of the provision of the Services, stating the grounds of the claim and enclosing any supporting evidence. Property, title and ownership of all goods and materials sold subject to these terms and conditions shall not be passed to the Customer until such time as all sums of money owing by the Customer to the Company of any nature whatsoever shall have been paid. The risk in the goods or materials shall have been paid. The risk in the goods or materials shall pass to the Customer upon delivery.

Collections

All collections of hired equipment will be made the following working day unless a same day collection is requested and invoiced for. The Customer needs to ensure all items are ready for collection. Any missing or damaged items will be charged and invoiced after the event. Any collections requiring an extra fee will be charged for.

Utilities

We are happy to advise our Customers on any electricity/ gas/water/ lighting requirements but do not accept responsibility for problems due to power failure or faulty equipment used by the Customer or supplied by other companies.